Browser Check

Complete the Browser check in Blackboard to see if your browser is up to date.

1. Go to online.ivytech.edu and log in.
2. Locate the module labeled Browser Test and click Test your Browser. It is often found on the left under the Tools module.

3. This page will show you whether you have all the required components necessary for Blackboard. Click on More Information for further details on each component and how to add it if it is missing. Click on Java Test to see if you are currently run the latest version of Java.

*Note: Please see our guide on “Update your Java” on instructions on downloading.*
4. Optional Components will also display.
   *Note: RealPlayer and Scalable Vector Graphic Viewer are not used.*

5. Some web pages in Blackboard use JavaScript Pop-up message boxes and alerts to communicate information to you. Pop-up blocking software installed in your web browser (e.g. in the Yahoo and Google Toolbars) can prevent you from seeing these. Click on both Display Alert and Display a Pop-up to test whether pop-ups will work on your computer.
   *Note: See our guide on “Setting up Firefox Preferences” on how to disable pop-up blocker.*

6. Many course documents in Blackboard are in Adobe PDF or Microsoft Office format that requires Adobe Reader and Microsoft Office to be installed on your computer before you can open them. Some combinations of Windows/Office service packs and browser security settings have been known to cause access problems. To see if you are affected, try downloading these samples by clicking on the link provided from the browser test: